

THE FAMILY NETWORK

FREQUENTLY ASKED QUESTIONS



INVESTMENTS

1. WHAT IS A FAMILY NETWORK?

The Family Network enables investors to connect qualifying family assets (including entities that hold family investments) on our platform, allowing all investors to benefit from a reduced administration fee. By linking these investments, the total family market value is calculated and applied to the administration fee scale, determining the fee applicable to each investor.

2. WHO IS ELIGIBLE TO JOIN A FAMILY NETWORK?

The core investor may create a Family Network by connecting family members and certain entities with investments on our platform, including PPS, glu, and OPN products.

Core investors may connect the following:

- Their spouse;
- Children and/or spouse's children;
- Parents;
- Parents-in-law;
- A qualifying company; and/or a qualifying trust.

All connected members or entities must be investors on the PPS Investments platform.

To add a Company:

- The core investor must own at least 5% of the Company.
- The core investor and all linked investors must collectively own more than 50% of the Company.
- The Company must be set up solely for investment purposes and not for trading or providing goods or services.

To add a Trust:

- More than 50% of the Trust's beneficiaries must already be part of the Family Network.
- The core investor must be a trustee, a beneficiary, or both.

Important to note:

- An investor, Company or Trust can only belong to one Family Network at a time.
- If there is a request to link to a second network, the investor will need to choose their preferred network. If no choice is made, the most recent instruction will apply.

For more information about connecting rules, please visit our Secure Site to view the Family Network Terms and Conditions.

3. CAN I HELP MY CLIENT TO CREATE THEIR FAMILY NETWORK?

You can log in to our Secure Site to easily add investors and/or entities to your client's Family Network and finalise the instruction by following the clear prompts.

4. HOW MANY FAMILY MEMBERS CAN CONNECT?

There is no limit on the total number of eligible family connections in a Family Network.

Investors and their family members or entities may only belong to one Family Network at a time.

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5. WHAT ARE THE BENEFITS OF CREATING A FAMILY NETWORK?

It immediately reduces administration fees for family members connected to a Family Network, where the family market value is above R1.5 million. All connected investors benefit from consolidating assets onto the PPS Investments platform to access reduced fees.

6. WHAT DOCUMENTATION WILL BE REQUIRED FOR FAMILY MEMBERS TO CONNECT TO A FAMILY NETWORK?

The following proof of relationship may be required:

- Spouse or Life partner - marriage certificate or domestic or cohabitation agreement
- Children - birth certificate of child
- Parents - birth certificate of core investor/spouse

Kindly note a completed resolution (available to download from our Secure Site as you create your client's Family Network) is required before a Company or Trust can be linked.

7. HOW IS THE PLATFORM ADMINISTRATION FEE DETERMINED?

Each family member's investments are connected to determine the total family market value that will be applied to our administration fee scale. This establishes the family administration fee that will apply to each family member. The newly calculated fee will be applicable once the Family Network instruction has been finalised.

The table below shows how administration fees are calculated based on total investments with PPS Investments. All investments in a Family Network are considered when the administration fees are calculated.

VALUE OF TOTAL INVESTMENTS WITH PPS INVESTMENTS	APPLICABLE ADMINISTRATION FEES (EXCL. VAT)
The first R1,5 million	0.50%
The next R3,5 million	0.20%
Amounts above R5 million	0.10%

Investments in funds with a fixed annual administration fee are excluded from the investment amount when applying the above sliding scale. An annual platform administration charge of 0.40% (excluding VAT) is charged on investments in funds with a fixed administration fee.

For example: A client has assets with a market value of R1,8 million with PPS Investments and pays 0,45% (excl. VAT) annual administration fee. If she is connected to a Family Network with a family market value of R3,5 million, the Family Network administration fee is 0,33% (excl. VAT). Her fee will then be reduced by 0,12% (from 0,45% to 0,33%).

8. WHAT HAPPENS TO THE FAMILY ADMINISTRATION FEE WHEN A FAMILY MEMBER WITHDRAWS FUNDS FROM THEIR INVESTMENTS CONNECTED TO A FAMILY NETWORK?

The Family Network market value will be reduced, which could result in a change in the family administration fee. The impact will be dependent on the value of the withdrawal.

9. WILL MY CLIENT'S INVESTMENTS BE COMBINED WITH THEIR FAMILY'S?

No, each family member's and/or entity's investments will remain separate and will not be merged into one investment.

10. MY CLIENT'S FAMILY MEMBERS ARE NOT PPS MEMBERS, CAN THEY STILL JOIN A FAMILY NETWORK?

Yes, investors do not need to be PPS members to qualify for Family Network, however, they will need to be a PPS Investments or glu Invest client.

11. WHAT HAPPENS IF YOUR CLIENT WANTS TO CHANGE THE FAMILY MEMBERS CONNECTED TO A FAMILY NETWORK?

The core investor can make changes to a Family Network, such as add or remove family connections, via our Secure Site. Linked investors will be notified accordingly. As an adviser, you will also be able to add/remove family members from a Family Network.

12. ARE THERE ANY FEES OR PENALTIES ASSOCIATED WITH DISSOLVING MY FAMILY NETWORK?

There are no fees or penalties associated with dissolving a Family Network.

13. HOW WILL I KNOW IF A FAMILY NETWORK IS ACTIVE?

Both you and the core investor will receive an email confirmation once a Family Network is created. Every connection that was invited to a Family Network will be notified as well.

14. CAN FAMILY MEMBERS SEE EACH OTHER'S MARKET VALUE?

The core investor and other family members can see the total family market value and corresponding family admin fees however, individual actual market values will not be disclosed.

15. HOW DO I KNOW WHAT THE FAMILY ADMIN FEE IS?

The family admin fee is reflected on the Family Network screen on our Secure Site. It will automatically be applied to your client's investment when their Family Network is active. The fee will reflect on their statement, which they can also access via our Secure Site.

16. HOW DO I CHECK THE STATUS OF A FAMILY NETWORK ACTIVATION?

You can review the status of all family connections on the Family Network screen on our Secure Site. Once a connection has been successful, it will reflect as 'in force' on Secure Site.

17. WHAT HAPPENS IN THE EVENT OF DEATH?

There are three scenarios:

- If the core investor passes away, the Family Network will remain active for 6 months from the date of notification. After 6 months, the Family Network will be dissolved and a new Family Network will need to be created.
- If a spouse passes away, the Family Network will remain active for 6 months from the date of notification. After 6 months, the spouse will be removed from the Family Network as well as their parents and their children.
- If any other linked investor passes away, the connection will be removed. The Family Network fee will be recalculated based on the updated combined market value of all connected investors and/or entities.

Disclaimer

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