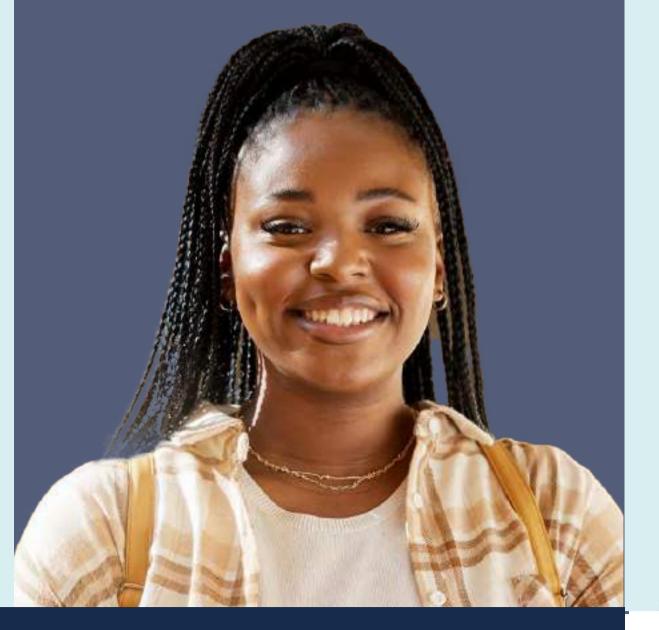
## R149 pm









## MediClub iConnect BENEFITS

MEDICLUB FOR STUDENTS







# VIRTUAL GP CONSULTATIONS AND/OR IN-PERSON GP VISITS

Members can make use of any National HealthCare Group Network GP, either in-person or virtual. Benefits include unlimited consultations, when required. WhatsApp functionality for medical advice from qualified nurses is available within the 30-day waiting period and thereafter.

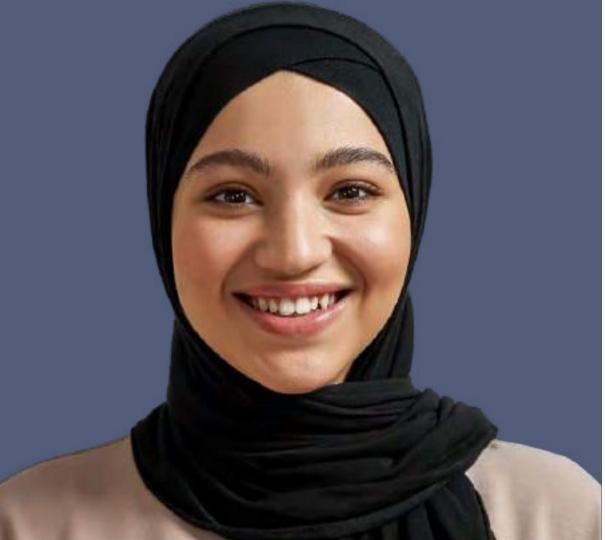
Before visiting the Network GP, the member must obtain a referral from the nurse on WhatsApp. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.

### **GP MINOR PROCEDURES**

Minor procedures performed in GP rooms are included. Other GP procedures charged at a discounted fee. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.



Provided by a National HealthCare Network GP or prescription from a Network Pharmacy according to the National HealthCare medicine formulary. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.



### **BASIC PATHOLOGY**

Basic blood tests as requested by a National HealthCare provider subject to National HealthCare protocols and approved list of tests. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.

### BASIC RADIOLOGY

Basic Black and White X-Rays as requested by a National HealthCare provider, subject to National HealthCare protocols and approved list of codes. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.

### **VOVER THE COUNTER (OTC)**

his benefit is limited to four scripts per beneficiary per annum against formulary and can only be obtained from our WhatsApp Nurse line.

- •OTC claims are limited to 4 fills per beneficiary per annum for a full year (12-month
- •cycle).
- •OTC scripts are limited to 1 incident per beneficiary per day.
- •OTC claims are subject to a Scheme specific OTC formulary.
- •OTC formulary claims are generic ingredient based and limited to a maximum dispensed quantity, annual quantities, and refill limitations.

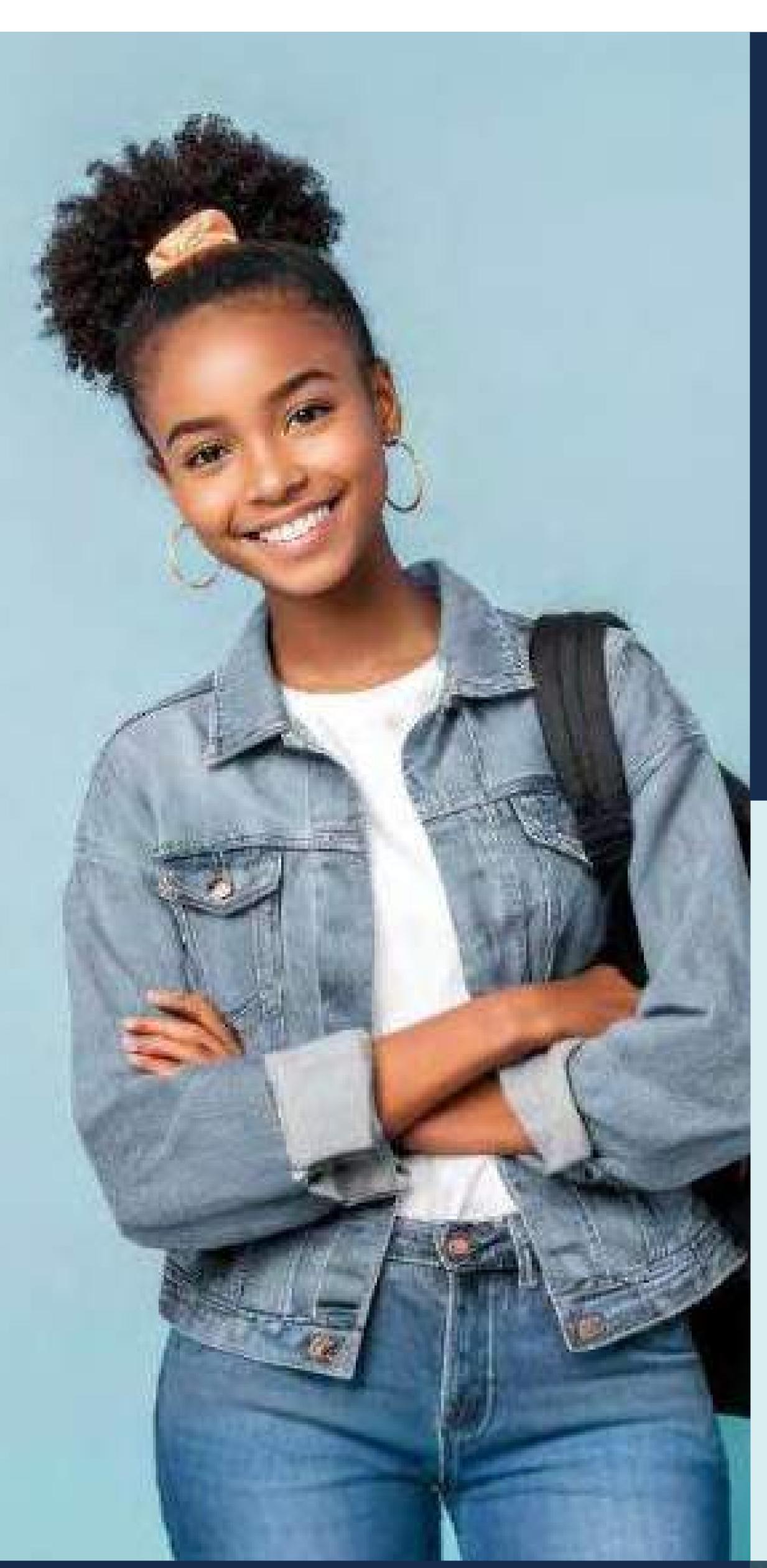
Medication can be obtained from any Mediscor contracted pharmacy.





### BASIC DENTISTRY

Benefits include consultations, fillings, extractions, infection control, cleaning and polishing of teeth. Subject to a list of approved dental codes. A 6-month period applies from Participation Date or Reinstatement Date of the policy.



# **24/7 TELEPHONIC CAP BENEFITS** 0860 222 286

Personal Health Advisor: Health advice from qualified nurses.

Credit & Debt Assist: Unlimited free expert advice on how best to improve your financial standing.

**Legal Assist:** Advice line manned by qualified in-house attorneys who provide guidance on all legal matters.





### **HIV BENEFIT**

Trauma Counselling: Trauma debriefing. HIV Elisa screening blood test. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.

### **EMERGENCY TRANSPORTATION SERVICES PROVIDED BY LIFEMED**

0861 086 911

Ambulance services are available for accidents or life threatening emergencies as assessed by the Lifemed ambulance emergency call centre. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.

### GENERAL

### ANNUAL AMENDMENTS

Plan changes are allowed on the annual anniversary date of the policy.

### NETWORK

National HealthCare Providers - National Coverage.

### **ENQUIRIES**

0860 002 402 or NHGcustomercare@nationalhealthcare.co.za







### HOWIT WORKS

### PRIMARY HEALTHCARE

Our Day to Day services are provided through the National HealthCare Provider Network.

The provider Network consists of the largest independent national network of over 12 000 healthcare service providers that include: GP's, Dentists and Pharmacies and related services. Members are required to make use of the National HealthCare Network Providers. The list of these service providers can be found on the MediClub MobiSite.

Alternatively, you can contact National HealthCare on 0860 002 402. Members will be required to produce their digital membership card/certificate and ID when using a Network Health Provider.

### ACCIDENT / EMERGENCY

National HealthCare have agreements with most Private Hospitals in South Africa. In the case of any emergency transportation, call Lifemed Ambulance services at 0861 086 911 (found on the digital Membership Card).













### NOTIFY

You will receive 3 welcome SMS's and a confirmation of your successful MobiSite

#### MEMBERSHIP CARD

You will receive 3 welcome SMS's and a confirmation of your successful MobiSite



#### **GET HELP**

Contact 0860 002 402 or NHGcustomercare@nationalhealthcare.co.za



National Health Group (Pty) Ltd (2015/130345/07), a registered Managed Care Organisation (MCO110) and Administrator (ADMIN72), is a juristic representative of African Unity Life Ltd (2003/016142/06). African Unity Life Ltd is a licensed life insurer and an authorized Financial Services Provider (FSP 8447). The authorized intermediary of this demarcated insurance product is Leap SA (Pty) Ltd (2002/013244/07), an authorized Financial Services Provider (FSP 43503). This exempted demarcated product is an Essential MED (Pty) Ltd (DM1053B) product and is white labeled by African Unity Life Ltd for National Health Group (Pty) Ltd (2015/130345/07). This product, underwritten by African Unity Life Ltd, is not a medical scheme and the required cover (benefits and contributions) are not the same as that of a medical scheme. For more information regarding this exempted demarcated product please visit https://www.medicalschemes.co.za/insurers/.