

PROFMED

INTELLIGENT MEDICAL AID FOR PROFESSIONALS

# BENEFITS AT A GLANCE

Benefits and contributions applicable 1 January 2025.

Please read in conjunction with the Information Guide and Rules of the Scheme available at [www.profmed.co.za](http://www.profmed.co.za) or by calling 0860 679 200.



# INTRODUCING PROFMED

Profmed is the largest restricted medical scheme in South Africa uniquely designed for professionals. We provide medical cover tailored to suit your professional lifestyle.

## WHY PROFMED?

Profmed provides an exceptional range of comprehensive benefits and affordable medical cover, in addition:

- Expectant mothers can register on our TUMS **2TOTS** Baby and Toddler programme ENHANCED which is available on all benefit options.
- The **Profmed App** can be downloaded by all members and their registered dependants for convenient access to the **electronic membership card**, navigation to the nearest **ER facility**, access to important Scheme documents and more
- **Preventative care benefits** for early detection of dread diseases available on all options.
- The **PPS Wallet** is an independent savings account available on all benefit options (optional).
- **PPS Gap Cover** is an independent benefit that helps you manage medical expense shortfalls.
- **Gender Based Violence** Support Programme is available on all benefit options.
- **International Travel Medical Assistance** benefit provides cover up to 150 days per beneficiary, per journey.
- **Healing@home** provides medical treatment in the comfort of your home.
- **Profmed WellBeing** supports you on your mental health journey ENHANCED

## WHO QUALIFIES?

Membership is exclusively for professionals\*. If you have a tertiary qualification and relevant professional experience, you qualify for medical cover with Profmed.



**NEW**



Complete your preventative care screenings and unlock an additional **R2 500** to cover your out-of-hospital consultations.

*(This benefit is subject to rules and qualifying criteria as listed in the Schedule of Benefits.)*

## PREMIUM AND SAVVY BENEFIT OPTIONS

Profmed's range of options enables you to select medical cover to suit your lifestyle. All Premium benefit options are also available on the more affordable Savvy options. **The Savvy options require members to make use of the hospital Designated Service Provider Network (DSPN).** A co-payment of R12 500 will apply when voluntarily using hospitals outside of the Savvy DSPN.\*\*

**Members registered on the ProSelect option are required to make use of the ProSelect DSPN for hospitalisation.** A co-payment of R12 500 will apply when voluntarily using hospitals outside of the ProSelect DSPN.\*\*

**Members registered on the ProSecure Plus, ProSecure and ProActive Plus options are required to make use of the Day Procedure Network for specific day procedures.** A co-payment of R5 000 will apply when voluntarily using facilities outside of the DSPN\*\*. Contact Client Services for the list of facilities on the Day Procedure Network.

### PRO PINNACLE & PRO PINNACLE SAVVY

Comprehensive hospital and day-to-day cover for complete peace of mind

### PRO SECURE PLUS & PRO SECURE PLUS SAVVY

Hospital and day-to-day benefits for the growing family

### PRO SECURE & PRO SECURE SAVVY

Hospital and day-to-day benefits for the younger family

### PRO ACTIVE PLUS & PRO ACTIVE PLUS SAVVY

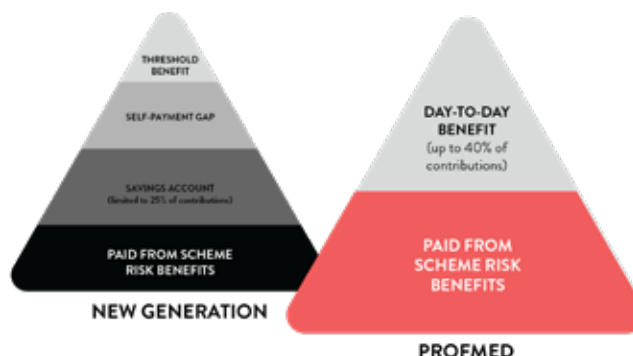
Hospital benefits and day-to-day benefits for young professionals

### PRO SELECT & PRO SELECT SAVVY

Hospital benefits and day-to-day dentistry benefits for young, aspiring professionals

## TRADITIONAL VS NEW-GENERATION MEDICAL SCHEME

A traditional medical scheme is uncomplicated, offering more certainty on the benefits, as the limits are clearly defined. This clarity provides greater peace of mind and understanding of the benefits.



## BENEFIT STRUCTURE

Profmed is a traditional medical scheme. The diagram below illustrates the difference between a traditional and new generation medical scheme.

\* Eligibility criteria apply. Call 0800 334 733 for more information.

\*\* The list of Network hospitals and facilities are available at [www.profmed.co.za](http://www.profmed.co.za)

# BENEFIT OPTIONS AT A GLANCE



**MONTHLY CONTRIBUTION**  
Adult: **R12 192**  
Adult dependant: **R11 310**  
Child: **R3 658**

## PREMIUM

**MONTHLY CONTRIBUTION**  
Adult: **R13 309**  
Adult dependant: **R12 346**  
Child: **R3 992**

## RISK BENEFITS

- Hospitalisation<sup>1</sup>
  - doctors' consultations and procedures paid at 300% Profmed Tariff
  - private wards
  - maternity
    - hospitalisation in private wards both ante-natal and post-delivery
    - comprehensive fees for midwives
- Preventative care
  - for early detection of dread diseases, and specified vaccinations, from designated service providers
- Chronic medication
  - cover for 58 chronic conditions plus relevant DTPs
  - unlimited benefit
- **AMPLI** PROFMED **FIRE** benefit enhancer NEW
- Contraceptives
- Out-of-hospital MRI & CT scans
  - 80% benefit, paid from risk
- **TUMS** **2TOTS** Baby and Toddler Programme ENHANCED
- Profmed WellBeing ENHANCED
- International Travel Medical Assistance
  - R8 million per beneficiary per journey
  - R10 000 out-of-hospital limit, R2 000 excess on out-of-hospital expenses

## DAY-TO-DAY BENEFITS

- Doctors' consultations and procedures paid at 300% Profmed Tariff
- Acute medication
- Over-the-counter medication
- Radiology & pathology
- Optometry
- Dentistry
  - dentists paid at 135% Profmed Tariff
- Maternity benefits<sup>2</sup>
  - extended day-to-day benefits
  - comprehensive fees for midwives



<sup>1</sup> Members registered on the ProSelect option and Savvy options are required to make use of the DSPN. Co-payments will apply when using hospitals outside of this network.


<sup>2</sup> Maternity benefits include in- and out-of-hospital maternity-related treatment, medicine or procedures, depending on the option.

<sup>3</sup> The Maternity programme includes specified out-of-hospital benefits on all four ProSecure options and ProActive Plus options.

<sup>4</sup> Specific Tariff: Procedures: 120% of Profmed Tariff. Consultations: R602 for GPs and R882 for specialists. Or paid at code-specific Rand values.

# BENEFIT OPTIONS AT A GLANCE

## PROSECURE PLUS



**MONTHLY CONTRIBUTION**  
Adult: **R6 453**  
Adult dependant: **R5 972**  
Child: **R2 516**

**MONTHLY CONTRIBUTION**  
Adult: **R7 171**  
Adult dependant: **R6 633**  
Child: **R2 794**

**PREMIUM**


### RISK BENEFITS

- Hospitalisation<sup>1</sup>
  - doctors' consultations and procedures paid at 200% Profmed Tariff
  - maternity - post-delivery in private wards
  - comprehensive fees for midwives
- Preventative care for early detection of dread diseases, and specified vaccinations from designated service providers
- **AMPLIFIRE**<sup>PROFMED</sup> benefit enhancer **NEW**
- Day Procedure Network (specified procedures), excluding Savvy
- Contraceptives
- Chronic medication
  - cover for 39 chronic conditions plus relevant DTPs
  - benefit limit applies
- TUMS **2TOTS** Baby and Toddler Programme **ENHANCED**
- Profmed WellBeing **ENHANCED**
- International Travel Medical Assistance
  - R5 million per beneficiary per journey
  - R10 000 out-of-hospital limit, R2 000 excess on out-of-hospital expenses
- Maternity programme<sup>3</sup> - paid from risk

### DAY-TO-DAY BENEFITS

- Doctors' consultations and procedures paid at Specific Tariff<sup>4</sup>
- Acute medication
- Over-the-counter medication
- Radiology & pathology
- Optometry
- Dentistry
  - dentists paid at 135% Profmed Tariff
- Maternity benefits<sup>2</sup>
  - day-to-day benefits
  - comprehensive fees for midwives

## PROSECURE



**MONTHLY CONTRIBUTION**  
Adult: **R5 287**  
Adult dependant: **R4 895**  
Child: **R2 065**

**MONTHLY CONTRIBUTION**  
Adult: **R5 874**  
Adult dependant: **R5 439**  
Child: **R2 296**

**PREMIUM**

### RISK BENEFITS

- Hospitalisation<sup>1</sup>
  - doctors' consultations and procedures paid at Specific Tariff<sup>4</sup>
  - maternity - post-delivery in general wards
  - comprehensive fees for midwives
- Preventative care
  - for early detection of dread diseases, and specified vaccinations from designated service providers
- **AMPLIFIRE**<sup>PROFMED</sup> benefit enhancer **NEW**
- Day Procedure Network (specified procedures), excluding Savvy
- Contraceptives
- Chronic medication
  - cover for 39 chronic conditions plus relevant DTPs
  - benefit limit applies
- TUMS **2TOTS** Baby and Toddler Programme **ENHANCED**
- Profmed WellBeing **ENHANCED**
- International Travel Medical Assistance
  - R5 million per beneficiary per journey
  - R10 000 out-of-hospital limit, R2 000 excess on out-of-hospital expenses
- Maternity programme<sup>3</sup> - paid from risk

### DAY-TO-DAY BENEFITS

- Doctors' consultations and procedures paid at Specific Tariff<sup>4</sup>
- Acute medication
- Over-the-counter medication
- Radiology & pathology
- Optometry
- Dentistry
  - dentists paid at 135% Profmed Tariff
- Maternity benefits<sup>2</sup>
  - day-to-day benefits
  - comprehensive fees for midwives

<sup>1</sup> Members registered on the ProSelect option and Savvy options are required to make use of the DSPN. Co-payments will apply when using hospitals outside of this network.


<sup>2</sup> Maternity benefits include in- and out-of-hospital maternity-related treatment, medicine or procedures, depending on the option.

<sup>3</sup> The Maternity programme includes specified out-of-hospital benefits on all four ProSecure options and ProActive Plus options.

<sup>4</sup> Specific Tariff: Procedures: 120% of Profmed Tariff. Consultations: R602 for GPs and R882 for specialists. Or paid at code-specific Rand values.

# BENEFIT OPTIONS AT A GLANCE

## PROACTIVE PLUS



**MONTHLY CONTRIBUTION**  
Adult: **R2 957**  
Adult dependant: **R2 724**  
Child: **R1 154**

**PREMIUM**

**MONTHLY CONTRIBUTION**  
Adult: **R3 286**  
Adult dependant: **R3 028**  
Child: **R1 280**


### RISK BENEFITS

- Hospitalisation<sup>1</sup>
  - doctors' consultations and procedures paid at 175% Profmed Tariff
  - in-hospital dentistry (specific cases only)
  - maternity - post-delivery in general ward
  - comprehensive fees for midwives
- Preventative care
  - for early detection of dread diseases, and specified vaccinations from designated service providers
- **AMPLIFIRE**<sup>PROFMED</sup> benefit enhancer **NEW**
- Day Procedure Network (specified procedures), excluding Savvy
- Contraceptives
- Chronic medication
  - restricted to 26 chronic conditions plus relevant DTPs, per formulary and algorithm
- Out-of-hospital MRI & CT scans
  - R6 000 per family
  - 80% benefit, paid from risk
- **TUMS 2TOTS**. Baby and Toddler Programme **ENHANCED**
- Profmed WellBeing **ENHANCED**
- International Travel Medical Assistance
  - R2.5 million per beneficiary per journey
  - out-of-hospital expenses not covered

### DAY-TO-DAY BENEFITS

- Doctors' consultations and procedures paid at Specific Tariff<sup>4</sup>
- Prescribed medication
- Radiology & pathology
- Eye examination
- Dentists' fees paid at 135% Profmed Tariff
- Maternity benefits<sup>3</sup> - Paid from risk
  - 6 Ante-natal consultations
  - 2 2D scans
  - 2 GP or Paediatrician consultations
  - Pathology tests

## PROSELECT



**MONTHLY CONTRIBUTION**  
Adult: **R2 348**  
Adult dependant: **R2 170**  
Child: **R915**

**PREMIUM**

**MONTHLY CONTRIBUTION**  
Adult: **R2 611**  
Adult dependant: **R2 559**  
Child: **R1 079**

### RISK BENEFITS

- Hospitalisation<sup>1</sup>
  - doctors' consultations and procedures paid at Specific Tariff<sup>4</sup>
  - in-hospital dentistry (specific cases only)
  - maternity - post-delivery in general ward
  - comprehensive fees for midwives
- Preventative care
  - for early detection of dread diseases, and specified vaccinations from designated service providers
- **AMPLIFIRE**<sup>PROFMED</sup> benefit enhancer **NEW**
- Contraceptives
- Chronic medication
  - restricted to 26 chronic conditions plus relevant DTPs, per formulary and algorithm
- **TUMS 2TOTS**. Baby and Toddler Programme **ENHANCED**
- Profmed WellBeing **ENHANCED**
- International Travel Medical Assistance
  - R2.5 million per beneficiary per journey
  - out-of-hospital expenses not covered

### DAY-TO-DAY DENTISTRY BENEFITS

- Dentists' fees paid at 135% Profmed Tariff

<sup>1</sup> Members registered on the ProSelect option and Savvy options are required to make use of the DSPN. Co-payments will apply when using hospitals outside of this network.

<sup>2</sup> Maternity benefits include in- and out-of-hospital maternity-related treatment, medicine or procedures, depending on the option.

<sup>3</sup> The Maternity programme includes specified out-of-hospital benefits on all four ProSecure options and ProActive Plus options.

<sup>4</sup> Specific Tariff: Procedures: 120% of Profmed Tariff. Consultations: R602 for GPs and R882 for specialists. Or paid at code-specific Rand values.

# WHICH OPTION TO CHOOSE

The following suggestions are guidelines, but you may belong to any option of your choice.

## I NEED...

affordable cover and I choose to use network hospitals

CONSIDER THE PRO**SELECT** OR **SAVVY** OPTIONS

## I AM A YOUNG, ASPIRING PROFESSIONAL...

I only need cover for planned and emergency hospital admissions and day-to-day dentistry benefits

CONSIDER PRO**SELECT** & PRO**SELECT SAVVY**

## I ONLY NEED...

cover for planned and emergency hospital admissions, day-to-day benefits, and out-of-hospital maternity benefits

CONSIDER PRO**ACTIVE PLUS** & PRO**ACTIVE PLUS SAVVY**

## I NEED...

cover for planned and emergency hospital admissions, chronic medication as well as day-to-day benefits & out-of-hospital maternity benefits

CONSIDER PRO**SECURE**, PRO**SECURE PLUS** OR PRO**PINNACLE** & THEIR **SAVVY** EQUIVALENTS

## I NEED...

benefits for one of the listed chronic conditions and my chronic medication costs less than R1 000 per month

CONSIDER PRO**SECURE**, PRO**SECURE PLUS** & THEIR **SAVVY** EQUIVALENTS (cover for 39 chronic conditions plus relevant DTPs, with benefit limits)

## I NEED...

a private ward when hospitalised and benefits for one of the listed chronic conditions and my chronic medication costs more than R1 000 per month

CONSIDER PRO**PINNACLE** (cover for 58 chronic conditions plus relevant DTPs, unlimited benefit)

# CHRONIC MEDICATION

**TABLE 1** PRESCRIBED MINIMUM BENEFIT CDL\* CONDITIONS

Available on all options

1. Addison's Disease	10. Crohn's Disease	19. Hypertension
2. Asthma	11. Diabetes Insipidus	20. Hypothyroidism
3. Bipolar Mood Disorder	12. Diabetes Mellitus Types 1 & 2	21. Multiple Sclerosis
4. Bronchiectasis	13. Dysrhythmias	22. Parkinson's Disease
5. Cardiac Failure	14. Epilepsy	23. Rheumatoid Arthritis
6. Cardiomyopathy Disease	15. Glaucoma	24. Schizophrenia
7. Chronic Obstructive Pulmonary Disorder	16. Haemophilia	25. Systemic Lupus Erythematosus
8. Chronic Renal Disease	17. HIV/AIDS	26. Ulcerative Colitis
9. Coronary Artery Disease	18. Hyperlipidaemia	

**TABLE 2** OTHER NON-CDL\* CONDITIONS

Available ONLY on ProPinnacle and ProPinnacle Savvy options

1. Allergic Rhinitis – in patients with asthma	12. Major Depressive Disorder	23. Peripheral Vascular Disease
2. Alzheimer's Disease	13. Malabsorption Syndrome	24. Pituitary Adenomas/Hyperfunction of Pituitary Gland
3. Ankylosing Spondylitis	14. Meniere's Disease	25. Post-Organ Transplant (non-DTP)
4. Benign Prostatic Hypertrophy	15. Motor Neuron Disease	26. Psoriatic Arthritis
5. Cushing's Disorder	16. Myasthenia Gravis	27. Pulmonary Interstitial Fibrosis
6. Cystic Fibrosis	17. Obsessive Compulsive Disorder	28. Stroke/Cerebrovascular Accident
7. Deep Vein Thrombosis	18. Oncology Adjunctive Treatment	29. Systemic Connective Tissue Disorders
8. Gastro-Oesophageal Reflux Disorder	19. Osteoarthritis	30. Tuberculosis
9. Gout	20. Osteoporosis	31. Valvular Heart Disease + Relevant Diagnostic & Treatment Pairs (DTPs)**
10. Hypoparathyroidism	21. Paget's Disease	
11. Hyperthyroidism	22. Paraplegia & Quadriplegia	

**ADDITIONAL:** Attention Deficit Hyperactivity Disorder (ADHD) (Children up to age 18).

**TABLE 3** OTHER NON-CDL\* CONDITIONS

Available ONLY on ProSecure Plus, ProSecure and their Savvy equivalents

1. Allergic Rhinitis – in patients with asthma	5. Major Depressive Disorder	9. Paraplegia & Quadriplegia
2. Alzheimer's Disease	6. Obsessive Compulsive Disorder	10. Pituitary Adenomas/Hyperfunction of Pituitary Gland
3. Ankylosing Spondylitis	7. Oncology Adjunctive Treatment	11. Psoriatic Arthritis
4. Benign Prostatic Hypertrophy	8. Osteoporosis	12. Valvular Heart Disease + Relevant Diagnostic & Treatment Pairs (DTPs)**

\*Chronic Disease List

\*\*Also available on ProSelect, ProActive Plus and their Savvy equivalents

**Note:** MMAP® and reference pricing apply on all options

# SUPPLEMENTARY INFORMATION



## HOSPITALISATION

- Unlimited cover on all options
- No co-payments for hospitalisation on the Premium options, excluding ProSelect
- ProSelect and Savvy options require use of the hospital Designated Service Provider Network (DSPN). Voluntary use of a non-DSP will result in a co-payment
- Rich oncology benefit
- Full dread disease cover
- Unlimited peritoneal dialysis and haemodialysis
- Maternity benefits
  - ante-natal in-patient hospitalisation
  - delivery fee – GP, specialist or registered midwife
  - labour and ward accommodation
  - neonatal ICU



## PREVENTATIVE CARE

NOT SUBJECT TO DAY-TO-DAY LIMIT

- Early detection of high-risk diseases
- Testing for breast cancer, prostate cancer, cervical cancer, cardiac disease and late onset diabetes
- Facilitates early treatment to maximise positive outcome
- Influenza vaccine
- Human papilloma virus (HPV) vaccine
- Child immunisations
- Pneumococcal vaccine
- HIV testing
- Newborn hearing test
- Faecal occult blood test
- Bone densitometry
- HPV screening



## MATERNITY PROGRAMME

NOT SUBJECT TO DAY-TO-DAY LIMIT

Available on all four ProSecure options

- Consultations at a medical practitioner
- Lactation consultation
- Nutrition consultation
- Nuchal Translucency Non-Invasive test (NIPT)
- Ultra-sound scans (ante-natal)

Available on ProActive Plus and ProActive Plus Savvy

- Ante-natal consultations
- 2 2D scans
- 2 GP or paediatrician consultations
- Pathology tests



## WHISPA GENDER BASED VIOLENCE SUPPORT PROGRAMME

- 24 hour hotline at designated call centre
- Telephonic counselling sessions are provided at no cost
- Four face-to-face consultations per incident, per beneficiary
- Each beneficiary has half an hour telephonic consultation with a lawyer at no cost



## DESIGNATED SERVICE PROVIDER NETWORKS (DSPNs)

- **Alcohol and Drug Rehabilitation:** South African National Council on Alcoholism and Drug Dependence (SANCA)
- **Chronic Dialysis:** National Renal Care, Life Healthcare (LHC), Mediclinic
- **COVID-19 Screening Consultations:** General Practitioners (GPs) as designated by the Scheme from time to time
- **Day Procedure Network:** (Applicable to ProSecure Plus, ProSecure and ProActive Plus ONLY)
- **Domiciliary (Home) Oxygen:** Ecomed Medical cc
- **Emergency Medical Transport (Within RSA) (EMT):** Netcare 911
- **Endoscopic Examinations in an acute hospital setting on Savvy Options:** Savvy network hospitals as listed on the website
- **Endoscopic Examinations in an acute hospital setting on the ProSelect Option:** ProSelect network hospitals as listed on the website
- **Functional Rehabilitation Programme:** Document Based Care (DBC) Back and Neck Programme
- **International Travel Medical Assistance:** Europ Assistance
- **Pharmacy:** Profmed Pharmacy Network, subject to rules, formulary, reference pricing and protocols
- **Oncology - Chemotherapy and Biologicals:** Dis-Chem Pharmacy and Medipost
- **Oncology - PET Scans:** Bloch & Partners at Morningside Clinic (applies to greater Johannesburg region only)
- **Oncology Risk Management:** Icon
- **Optometry:** Opticlear
- **Physical Rehabilitation:** Life Healthcare
- **Post-natal Home -Based Visit:** Wellness Health Insurance Pathology Services (W.H.I.P.S.)
- **Preventative Care - Pathology:** Ampath, Lancet Laboratories and Pathcare
- **ProSelect Option:** Mediclinic, Life Healthcare, National Hospital Network (NHN) facilities and Joint Medical Holdings (JMHS) hospitals
- **Psychiatric Hospitalisation:** Akeso (Netcare), Crescent Mental Health Services (Mediclinic), Denmar (Mediclinic), participating Joint Medical Holdings (JMHS) hospitals and National Hospital Network (NHN) facilities and Life Healthcare (LHC)
- **Savvy Options:** Mediclinic, Life Healthcare (LHC), Day Hospital Association of South Africa (DHASA), specified Independent hospitals, Joint Medical Holdings (JMHS), other specified National Hospital Network (NHN) and specified Netcare hospitals, as listed on the website, with the exception of benefits for psychiatric hospitalisation, drug and alcohol rehabilitation, physical rehabilitation, subject to pre-authorisation, rules and protocols
- **Trauma, and HIV Assistance Programme:** Lifesense
- **WHISPA GBV Support Programme:** Lifesense



## TRAUMA, AND HIV ASSISTANCE PROGRAMME

NOT SUBJECT TO DAY-TO-DAY LIMIT

- Covers trauma, and HIV exposure, resulting from crime, e.g. assault or rape
- Covers HIV exposure resulting from occupational injuries, e.g. needle-stick injury
- 24-hour assistance at dedicated call centre
- Appropriate number of telephonic and face-to-face counselling sessions as determined by case manager
- Immediate access to HIV exposure prophylaxis
- Initial and follow-up HIV testing
- 3 - 6 months' HIV exposure management
- Subject to the use of the DSPN



## SABBATICAL BENEFIT

- Sabbatical includes extended overseas travel, contract work or furthering of studies
- No underwriting for members who return from sabbatical, provided you have not experienced a change in health status or deterioration in health circumstances
- Sabbatical period is limited to three years
- Available only after one year of Profmed membership
- On return to South Africa, the benefit is available again only after one year of Profmed membership



## INTERNATIONAL TRAVEL MEDICAL ASSISTANCE

- Cover to a maximum of 150 days per journey
- Activation of cover is not required
- Only emergency medical treatment is covered
- Cover for pre-existing conditions, but not elective treatment
- All ages are covered, subject to fit-for-travel protocol
- South African residents are covered while travelling across the borders of South Africa
- Members who reside in the SADC Region do not have access to the emergency evacuation cover to South Africa, however, if they are on an international journey, they do have access to the International Travel Medical Assistance benefit.
- Cover is not available for conditions in a condition-specific waiting period and during a general waiting period
- Travel and accommodation costs not covered



## CONTRACEPTIVES

NOT SUBJECT TO DAY-TO-DAY LIMIT

- Includes oral contraceptives, patches, injections, implants and intra-uterine devices
- Funding for contraceptive purposes only



AMPLIFIRE<sup>PROFMED</sup>

Access additional healthcare services to enhance your overall well being:

- GPs and specialist consultations
- Conservative dentistry
- Supplementary services
- and more....

# CONTACT US

## INTERMEDIARY SUPPORT AND OTHER IMPORTANT CONTACT NUMBERS

### INTERMEDIARIES

information and commissions:

[www.profmed.co.za](http://www.profmed.co.za)

Email: [brokersupport@profmed.co.za](mailto:brokersupport@profmed.co.za)

Call: 0860 679 200

### HOW TO JOIN PROFMED

Call: 0800 DEGREE (334 733)

Email: [degree@profmed.co.za](mailto:degree@profmed.co.za)

### CLIENT SERVICES

Call: 0860 679 200

Email: [info@profmed.co.za](mailto:info@profmed.co.za)

Claims: [claims@profmed.co.za](mailto:claims@profmed.co.za)

Private Bag X1031, Lyttelton, 0140

### WALK-IN CENTRES

Head Office: Profmed Place, First Floor, 15 Eton Road, Parktown, Johannesburg

Administrator: PPS Centurion Square Heuwel Avenue, Cnr Heuwel & Gordon Hood Rd, Centurion

### COUNCIL FOR MEDICAL SCHEMES

Physical Address: Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Centurion, 0157

Postal Address: Private Bag X34, Hatfield, 0028

Telephone: 0861 123 267

Email: [complaints@medicalschemes.com](mailto:complaints@medicalschemes.com)

Website: [www.medicalschemes.com](http://www.medicalschemes.com)

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